

Monday 28 February 2022

FLOODING UPDATE

Physical assets

All of our three sites have been safe from rising flood waters. Beth Eden, which is on the Brisbane River, has not had any buildings affected by the rising river.

With hundreds of roofs across our three sites, we have had some leaking roofs and resulting water damage. We will be assessing other damage around our sites today.

Staffing

With many roads across south east Queensland blocked due to flooding, some of our staff have not been able to make it to work today. As a result, we may be working on reduced staff coverage in some areas.

Essential supplies – aged care

We have sufficient essential supplies – like medication, PPE and food – at each of our aged care sites.

Essential supplies - retirement village residents

If you need some essential supplies and are having difficulty obtaining them, please contact reception at your village, as we may be able to help you.

Visiting – aged care

Our three aged care facilities are open for visitors.

Given Covid is still widespread in the community, visiting is still subject to the following conditions. If you think these conditions will cause you or the resident you want to visit hardship, please contact the Care Manager at site.

Visits

1. Visitors must book through the online booking system on our website.
2. Only one visitor per resident per day.
3. Visitors must wear surgical masks at all times while on site, including in a resident's room.

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4. Visitors may only visit for one hour.
5. Visits may only occur in a resident's room or outside on-site.
6. Any visitors will need to be admitted to the aged care facility by a staff member. Please come to reception to go through your pre-entry check-in and screening steps.

Outings

1. Residents may go outside while remaining on-site.
2. Residents may attend off-site medical appointments, funerals etc.
3. Where a resident goes off site, upon returning to the aged care facility, they may be quarantined in their room for at least 48 hours and may be given a PCR test.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Rohan Reid', is positioned above the printed name.

Rohan Reid
CEO