

2020



ANNUAL REPORT

71ST EDITION



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Board of Directors



Ross McCorkell
CHAIR



Kent Gellatly
DEPUTY CHAIR



Sonya Blair
TREASURER



Simon Fawsset
SECRETARY



Anthony Wright
MEMBER



John Skinner
MEMBER



Trevor Yarrow
MEMBER

Executive Leadership Team



Rohan Reid
CHIEF EXECUTIVE
OFFICER



Michael Harding
PEOPLE MANAGER



Francois Oosthuizen
FINANCE MANAGER



Jodie Shannon
RESIDENTIAL CARE
MANAGER



Jason Coles
PHYSICAL ASSETS
MANAGER



Michel Colen
SYSTEMS & PROCESSES
MANAGER



Report from Chair of the Board



Industry challenges

In my first report as Chairman last year I wrote that *"it would be hard to imagine a more difficult year for the aged care sector"*. At that time I mentioned the challenges of:

- Unprecedented media scrutiny of the sector;
- The commencement of the Aged Care Royal Commission;
- Erosion of public confidence in the sector, through evidence brought before the Royal Commission;
- The Commencement of the Aged Care Quality and Safety Commission with its tougher regulatory approach; and
- The release of the new Aged Care Quality Standards.

This year, however, has been an even more difficult year for the aged care sector.

On top of the challenges of last year – most of which have continued this year – the aged care sector has faced additional challenges from the COVID pandemic and worsening economic conditions.

The challenging economic conditions include low interest rates payable on Refundable Accommodation Deposits, and Government indexation of aged care funding not keeping up with increased costs.

Indeed, many commentators in the media have described the aged care sector as being in "crisis".

In addition to the sector-wide challenges, we also have some organisation-specific

challenges including:

- Aging facilities at Beth Eden and Janoah Gardens.
- Higher than desired vacancies at the Janoah Gardens retirement village.
- Maintaining our distinctive Christian ethos.
- A low profile in the community.

God's grace

God's people depend on His grace. At Bethany Christian Care, we depend on God's grace.

The Apostle Paul voiced this dependence when he wrote about a "thorn" in his flesh. He asked God three times to take the thorn away, but instead of removing the thorn God said *'My grace is sufficient for you, for my strength is made perfect in weakness.'* (2 Corinthians 12:9).

God's grace is sufficient for us. As the beautiful hymn says, it is also amazing.

This year we have needed God's grace through times of uncertainty, confusion and limitation. I am pleased to be able to say that God's Grace has indeed been sufficient for Bethany Christian Care.

By His Grace...we have not had a COVID infection in residents or staff of our aged care facilities.

By His Grace...we have made a financial surplus.

By His Grace...we found and appointed a new CEO, Rohan Reid.

By His Grace...we passed an unannounced assessment contact (audit) from the Aged Care Quality and Safety Commission at The Plains aged care facility, meeting each of the assessed requirements.

By His Grace...we have seen God's presence, power and blessing among our staff and residents as we as we seek to honour Him in all we do.

Thanks

While we acknowledge every good gift as coming from God's Grace, we also thank:

- Our dedicated staff - without them we would neither be delivering services nor engaging in Christian ministry;
- Our care management team - without the expertise of our care managers and their support personnel, we would lack the clinical leadership so necessary for quality care outcomes;
- Our executive leadership team - the leadership and direction of Acting CEO Michael Harding and new CEO Rohan Reid and the broader executive leadership team have been crucial;
- Our wonderful volunteers who "make a difference" enriching the lives of our residents and giving of their time and talents to assist in operational areas;
- Our residents and staff for choosing to be part of the Bethany Christian Care Family;
- Those who donate to our Pastoral Support Fund - the purpose of which is to financially support our pastoral and spiritual endeavours (gifts totalling \$8,566 were received during 2018/19, compared to \$5,860 last year);
- Former CEO and Executive Director Bruce Curtis who retired this year;
- Former Board members David McKee and John Melville (a former Board Chairman) who retired this year; and
- My fellow Board members.

Conclusion

Especially during this difficult time please pray that each member of the Bethany Christian Care Family would know deeply that...

*The LORD is my shepherd; I shall not want.
He makes me to lie down in green pastures;
He leads me beside the still waters.
He restores my soul;
He leads me in the paths of righteousness
For His name's sake.
Yea, though I walk through the valley of the
shadow of death,
I will fear no evil;
For You are with me;
Your rod and Your staff, they comfort me.
You prepare a table before me in the
presence of my enemies;
You anoint my head with oil;
My cup runs over.
Surely goodness and mercy shall follow me
All the days of my life;
And I will dwell in the house of the LORD
Forever.*

Also, please join with the Board and management in praying that:

- God will richly bless everyone associated with Bethany Christian Care - His presence and help are crucial to the well-being of our people;
- God will continue to protect and prosper our ministry - it is *His* work, and we are but His servants;
- The love of Christ will pervade each Facility - and that people's lives will be touched accordingly;
- We - Board and management - will continue to rest, in faith, upon God, and enjoy His guidance and empowerment; and
- The ministry's outcomes in the year ahead will glorify Him.

God is good and gracious!

On behalf of the Board



Ross McCorkell
Chairman

**Community,
connection and
purpose never run dry
at Bethany Christian Care**

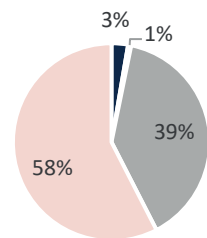
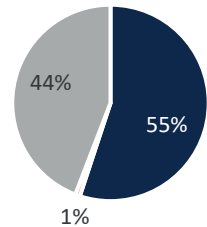


Financial Summary

(AS AT 30 JUNE 2020)

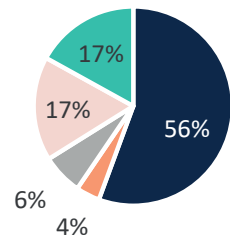
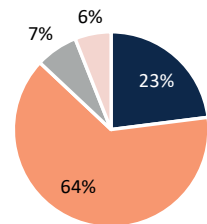
ABRIDGED BALANCE SHEET

	2020	2019
WHAT WE OWN	\$ '000s	\$ '000s
Financial Assets	73,829	66,552
Receivables	1,046	1,428
Property, Plant & Equipment	59,211	61,474
Total Assets	134,086	129,454
WHAT WE OWE	\$ '000s	\$ '000s
Payables	2,374	3,093
Employee Entitlements	457	603
Accommodation Bonds	34,412	29,451
Ingoing Contributions	50,507	49,841
Total Liabilities	87,750	82,988
TOTAL NET ASSETS	46,336	46,466



ABRIDGED INCOME STATEMENT

	2020	2019
WHAT WE EARNED	\$ '000s	\$ '000s
Residents	5012	4696
Government	13,623	13,506
Other Income	1,581	2,052
Loan Income	1,359	1,314
Gross Revenue	21,575	21,568
WHAT WE SPENT	\$ '000s	\$ '000s
Nursing & Other Staff	12,072	10,976
Food	843	809
Domestic & Catering Staff	1,435	1,347
Other	3,673	3,151
Depreciation	3,682	2,202
Total Operating Costs	21,705	18,485
SURPLUS/DEFICIT FOR YEAR	-130	3,083





Our Purpose

Why do we exist?

To serve and honour the Lord Jesus Christ by serving older people.

Our Mission

What do we seek to do?

By God's grace, to provide loving, person-centred, non-discriminatory, excellent Christian care covering the full spectrum of older people's accommodation and care needs.

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Like More Information?

Go to our website bethanycc.org.au or

Ask our office for our Information Booklet which provides comprehensive information on Bethany Christian Care, its facilities, and its services.